

PHILIPPINE DEPOSIT INSURANCE CORPORATION
Report on Corporate Performance For CY 2018

Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	2018		Rating		
					Target	Actual Accomplishment			
Customers/ Stakeholders	SO 1	To sustain client satisfaction level							
	SM 1	Percentage of Satisfied Customers	No. of respondents who gave rating of at least satisfactory / Total number of survey respondents	10%	(Actual/Target) X Weight 0% - If less than 80%	95%	98.08%	10%	
	<i>Sub-total</i>			10%				10%	
Financial	SO 2	To maintain the Deposit Insurance Fund (DIF) to adequately cover deposit insurance							
	SM 2	Adequate capital against deposit insurance costs	12-month average DIF / 12-month average EID ¹	20%	Range of Target DIF to EID Ratio:		5.5%-8.0%	6.2%	20%
					Weight	% Ratio			
					20%	5.5% - 8%			
18%					5.25%- 5.49%				
16%	5.0% - 5.24%								
0%	Below 5.0% and above 8%								
<i>Sub-total</i>			20%					20%	

	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	2018		Rating	
					Target	Actual Accomplishment		
Internal Process	SO 3	To settle valid deposit insurance claims promptly						
	SM 3	Settlement of Valid Deposits Promptly within TAT – For Accounts with Less than or Equal to P100,000 balances ²	No. of valid deposits paid within TAT / Total number of valid deposits for Accounts with Less than or Equal to P100,000 balances	12.5%	(Actual/Target) X Weight 0% = If less than 95%	100%	100%	12.5%
	SM 4	Settlement of Valid Claims Promptly within TAT – For accounts with More than P100,000 Balances, of Business Entities or Matched with Loans ³	Number of valid claims settled within TAT / Total number of valid claims filed	12.5%	(Actual/Target) X Weight 0% = If less than 95%	100%	100%	12.5%
	Sub-total			20%				20%
	SO 4	To immediately distribute assets to creditors and terminate liquidation of closed banks						
	SM 5	Number of Asset Distribution Plan (ADP) filed with the Liquidation Court	Absolute number	20%	(Actual/Target) X Weight 0% - If below 33	40	34	17%
	Sub-total			20%				17%
	SO 5	To protect the Deposit Insurance Fund from illegal schemes and machinations						
	SM 6	Percentage of Cases Filed Against Erring Bank Officials from Approval of the Appropriate Approving Authority (AAA) within Turn-Around Time (TAT)	Number of cases filed within 28 WDs/ Total number of cases filed	10%	All or nothing	100%	100%	10%
	Sub-total			10%				10%

	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System	2018		Rating
					Target	Actual Accomplishment	
Learning and Growth	SO 6 To continuously develop a committed and competent workforce to deliver responsive public service						
	SM 7		Number of employees with complete competency assessment/Total number of employees	10%	(Actual/Target) X Weight	100% of employees with complete competency baseline assessment	72% of employees with complete competency baseline assessment 7.2%
	SM 8	ISO Certification of Frontline Service	Actual accomplishment	5%	All or nothing	Transition to ISO 9001:2015 Standards	100% Transition to ISO 9001:2015 standards 5%
	Sub-total			15%			5%
	TOTAL			100%			94.2%

¹ Based on a 12-month average with preliminary amount for the DIF as of December 31, 2018. The ratios for the month of October and November are based on EID as of 30 September 2018 less EID of banks closed as of end of said months while EID as of December is based on projected data for the year.

² Banks with 1 - 3,000 accounts - within 7 WDs; 3,001 - 10,000 accounts - within 10 WDs; 10,001 - 25,000 accounts - 15 WDs; greater than 25,000 accounts - 22 WDs

³ Banks with 1 - 3,000 accounts - within 12 WDs; 3,001 - 10,000 accounts - within 15 WDs; 10,001 - 25,000 accounts - 25 WDs; greater than 25,000 accounts - 42 WDs

Certified Correct:


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Date: _____

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 President & CEO

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 SVP, Management Services Sector

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 Secretary, Department of Finance and
 Chairman, PDIC Board of Directors

Date: _____